I Number	Llito	Social Tout	T DD	T:
L Number	Hits 29948	Search Text (call contact customer) SAME center SAME (information	DB USPAT;	Time stamp
_	29940	communication data)		2004/06/29 15:29
			US-PGPUB;	
			EPO; JPO; DERWENT;	
			IBM_TDB	
_	7089	(call contact) SAME center SAME (customer user) SAME	USPAT;	2004/06/27 16:00
	7000	(information communication data)	US-PGPUB;	2004/00/27 10:00
		(members sommariour adia)	EPO; JPO;	
			DERWENT;	
			IBM_TDB	
_	801	database SAME (custumer contact) SAME (communication	USPAT;	2004/06/27 16:32
		data) SAME (id identifier)	US-PGPUB;	
			EPO; JPO;	
			DERWENT;	
			IBM_TDB	
-	135	((call contact) SAME center SAME (customer user) SAME	USPAT;	2004/06/27 16:33
		(information communication data)) AND (database SAME	US-PGPUB;	
		(custumer contact) SAME (communication data) SAME (id	EPO; JPO;	
		identifier))	DERWENT;	
			IBM_TDB	
-	97	(((call contact) SAME center SAME (customer user) SAME	USPAT;	2004/06/27 16:33
		(information communication data)) AND (database SAME	US-PGPUB;	
		(custumer contact) SAME (communication data) SAME (id	EPO; JPO;	
		identifier))) AND @ad<20020103	DERWENT;	
	4044	1.1.1. 0.1.1.	IBM_TDB	
-	1344	database SAME (custumer contact) SAME (communication	USPAT;	2004/06/27 17:26
		information data) SAME (id identifier)	US-PGPUB;	
			EPO; JPO;	
			DERWENT;	
	198	((call contact) SAME center SAME (customer user) SAME	IBM_TDB	2004/00/27 47:25
_	130	(information communication data)) AND (database SAME	USPAT; US-PGPUB;	2004/06/27 17:35
1		(custumer contact) SAME (communication information data)	EPO; JPO;	
		SAME (id identifier))	DERWENT;	
		of the (to too to	IBM_TDB	
_	128	(((call contact) SAME center SAME (customer user) SAME	USPAT;	2004/06/27 17:33
		(information communication data)) AND (database SAME	US-PGPUB;	200 11 00/21 11 100
		(custumer contact) SAME (communication information data)	EPO; JPO;	
		SAME (id identifier))) AND @ad<20020103	DERWENT;	
			IBM_TDB	
-	0	((((call contact) SAME center SAME (customer user) SAME	USPAT;	2004/06/27 16:37
		(information communication data)) AND (database SAME	US-PGPUB;	
		(custumer contact) SAME (communication information data)	EPO; JPO;	
		SAME (id identifier))) AND @ad<20020103) AND (ACD	DERWENT;	
		"automatic call dustribution") SAME (CRM "customer	IBM_TDB	
		relatiionship management")		000 4/5 5 15 5
-	1	((((call contact) SAME center SAME (customer user) SAME	USPAT;	2004/06/27 16:37
		(information communication data)) AND (database SAME	US-PGPUB;	
		(custumer contact) SAME (communication information data) SAME (id identifier))) AND @ad<20020103) AND (ACD	EPO; JPO;	
		"automatic call dustribution") AND (CRM "customer	DERWENT;	
		relatiionship management")	IBM_TDB	
_	0	database SAME ((custumer contact) ADJ (id identifier)) SAME	USPAT;	2004/06/27 17:32
		((communication information data) ADJ (id identifier))	US-PGPUB;	2004/00/27 17.32
		((serial and all and all all all all all all all all all al	EPO; JPO;	
			DERWENT;	
			IBM TDB	
	2	database SAME ((custumer contact) ADJ (id identifier)) AND	USPAT;	2004/06/27 17:28
		((communication information data) ADJ (id identifier))	US-PGPUB;	=30
	-	, (= 1301111131))	EPO; JPO;	
			DERWENT:	
			IBM_TDB	
-	60	database SAME ((custumer contact user) ADJ (id identifier))	USPAT;	2004/06/27 17:33
ı		SAME ((communication information data) ADJ (id identifier))	US-PGPUB;	
		, , , , , , , , , , , , , , , , , , ,	EPO; JPO;	ì
			DERWENT;	
			IBM_TDB	

-	36	(====== ((===========================	USPAT;	2004/06/27 17:33
		SAME ((communication information data) ADJ (id identifier)))	US-PGPUB;	
		AND @ad<20020103	EPO; JPO;	
			DERWENT;	
	1	(/coll contact) CAME contact CAME (contact and a) CAME	IBM_TDB	0004/00/07 40 00
-	1	((call contact) SAME center SAME (customer user) SAME	USPAT;	2004/06/27 18:32
		(information communication data)) AND ((database SAME ((custumer contact user) ADJ (id identifier)) SAME	US-PGPUB;	
		((communication information data) ADJ (id identifier))) AND	EPO; JPO; DERWENT;	
		@ad<20020103)	IBM TDB	
_	3	(call contact customer) SAME center SAME (information	USPAT;	2004/06/29 16:03
		communication) ADJ (record table) SAME (contact user	US-PGPUB;	2004/00/20 10:00
		customer) ADJ (record table)	EPO; JPO;	
			DERWENT;	
			IBM_TDB	
-	0	(on\$1line internet) ADJ (shop\$5 purchas\$5) SAME	USPAT;	2004/06/29 15:36
		(information communication) ADJ (record table) SAME	US-PGPUB;	ŀ
		(contact user customer) ADJ (record table)	EPO; JPO;	
			DERWENT;	
			IBM_TDB	
-	6	(on\$1line internet) ADJ (shop\$5 purchas\$5) SAME	USPAT;	2004/06/29 15:38
		(information communication) SAME (contact user customer)	US-PGPUB;	
	1	ADJ (record table)	EPO; JPO;	
			DERWENT;	
	21	(onfiling internet) AD I (shouff number ff) CAME	IBM_TDB	
-	31	(on\$1line internet) ADJ (shop\$5 purchas\$5) SAME (communication SAME (contact user customer)) SAME (record	USPAT;	2004/06/29 15:39
		table)	US-PGPUB;	
		(able)	EPO; JPO; DERWENT;	
			IBM_TDB	
_	1	(call contact) SAME center SAME (communication transaction)	USPAT;	2004/06/29 15:55
		ADJ (record table) SAME (contact user customer) ADJ (record	US-PGPUB;	2004/00/23 15.55
		table)	EPO; JPO;	
			DERWENT;	
			IBM_TDB	
-	0	(call contact) SAME center SAME transaction ADJ (record	USPAT;	2004/06/29 16:01
		identifier) SAME (contact user customer) ADJ (record	US-PGPUB;	
		identifier)	EPO; JPO;	
			DERWENT;	
	_	(action thank) CAME and a CAME (to the CAME (to the CAME)	IBM_TDB	
-	0	(call contact) SAME center SAME (transaction SAME (contact user)) ADJ (record identifier)	USPAT;	2004/06/29 16:02
		dser)) AD3 (record identifier)	US-PGPUB;	
	j		EPO; JPO;	
			DERWENT;	
_	239563	(call contact) SAME center	USPAT:	2004/06/29 16:04
		,	US-PGPUB;	2004/00/23 10:04
			EPO; JPO;	
			DERWENT:	
			IBM TDB	
-	68	database SAME (data communication information) ADJ record	USPAT;	2004/06/29 16:07
		SAME (contact user) ADJ record	US-PGPUB;	·
			EPO; JPO;	
			DERWENT;	
	_	4	IBM_TDB	
-	5	((call contact) SAME center) and (database SAME (data	USPAT;	2004/06/29 16:08
		communication information) ADJ record SAME (contact user)	US-PGPUB;	
		ADJ record)	EPO; JPO;	
			DERWENT;	
	l	I.	IBM_TDB	Ī